Enhancing the “Owning Experience”

The Vemco Parts Department has locations in both Great Falls, MT and Spokane, WA and sells replacement parts throughout Montana, Washington, South Dakota, Wyoming and Idaho for the equipment we sell. We keep in stock a huge selection of the most commonly requested items and a large number of those hard to find parts.

We ship parts out daily, so if we have it in stock and get your order before 3:00pm, in most cases it will ship the very same day. In those cases where we must order the part from one of our manufacturers, we will do everything possible to order it the day it is received. At Vemco, we understand how important it is to get the parts you need in a timely manner and are dedicated to making sure that happens.

**Parts Team Direct Dial Phone Numbers:**
- Darrell Wilson, Parts Manager 406.403.0163
- John Dailey, Parts Specialist 406.403.0162
- Sandy Dudley, Parts Specialist 509.385.0780

In an effort to assist you and your customer in identifying and ordering the correct parts the first time, you should be prepared to provide us the following information:
- Manufacturer
- Model Number
- Serial Number
- Description of the part

We strive to meet the needs of all our customers and provide the highest level of customer service. This means we are on the phone all day long and at times when you try to contact us, you will get our voice mail instead of a live person. Don’t let this discourage you! We respond to requests in the order they are received and will contact you back ASAP. To facilitate the process, **PLEASE leave a detailed message** with the above information. This will speed up the process and chances are, if we have that information, when we call you back it will be with the answers you are looking for.

**Fast, Prompt, Accurate parts will enhance the “Owning Experience” for our customers!!**

**VEMCO Q & A**

**Q:** Vemco is debuting a new look for our website in March—on what date does the new site launch? **BONUS:** What new feature is available through our parts department?

**Prize:** $50.00 AMEX gift card (BONUS: 2GB flash drive)

**CONGRATS** Cory Hanninen from 4G Plumbing & Heating who correctly answered the part load range of a Daikin McQuay Pathfinder premium efficiency chiller with a VFD as being 19.2—19.4

To remove your name from our email distribution list, please [click here](mailto:mail@vemcoinc.com)

Questions or Comments, email us at mail@vemcoinc.com

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